

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mingte Chen; Anil K. Annadata; Kuang Huang  
Assignee: Siebel Systems, Inc.  
Title: User Interface For Multi-Channel Communication  
Application No.: 09/823,531 Filed: March 31, 2001  
Examiner: Li B. Zhen Group Art Unit: 2194  
Docket No.: SBL0004US Confirmation No.: 7476

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Austin, Texas  
October 9, 2008

MAIL STOP RCE  
COMMISSIONER FOR PATENTS  
P.O.BOX 1450  
ALEXANDRIA, VA 22313-1450

**REQUEST FOR CONTINUED EXAMINATION (RCE)**

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application. Please consider and enter the Amendment & Remarks Accompanying RCE, which is being submitted with this request.

The RCE fee required under 37 C.F.R. § 1.17(e) is authorized in an accompanying transmittal letter. Applicants respectfully request issuance of a Notice of Allowance in light of the Amendment & Remarks which accompanies this RCE.

Please contact the undersigned attorney with any questions concerning this request or the above-identified patent application.

Respectfully submitted,



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